

# Key Neighborhood Council Issues

Commission Retreat  
Survey Results



NEIGHBORHOOD COUNCILS  
**EMPOWER LA**  
Department of  
NEIGHBORHOOD EMPOWERMENT



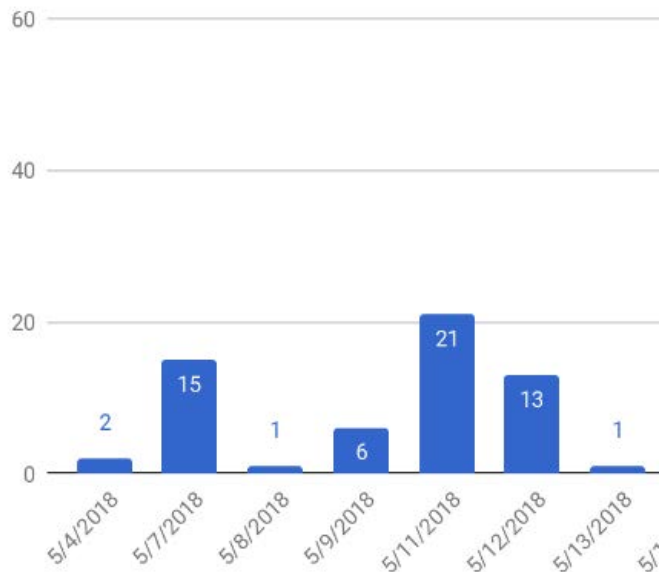


# Key Neighborhood Council Issues Survey Overview

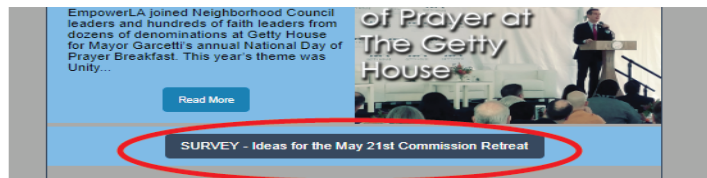
Published:	May 4th, 2018	5:00pm
Internet Platforms used:	Neighborhood Council Newsletter, Twitter, Facebook, Email to Neighborhood Council Board Members, & Instagram	
Number of Respondents:	176	
Topic:	Key Neighborhood Council Issues	
Survey Link:	<a href="http://tiny.cc/BONCSurvey">http://tiny.cc/BONCSurvey</a>	
Closed:	May 18, 2018	10:00am

# Responses over time from different outlets

Date of Responses



## MAY 4th Newsletter (button only, no graphic or explanatory blurb)



## MAY 7th Facebook & Twitter



## MAY 11th Newsletter

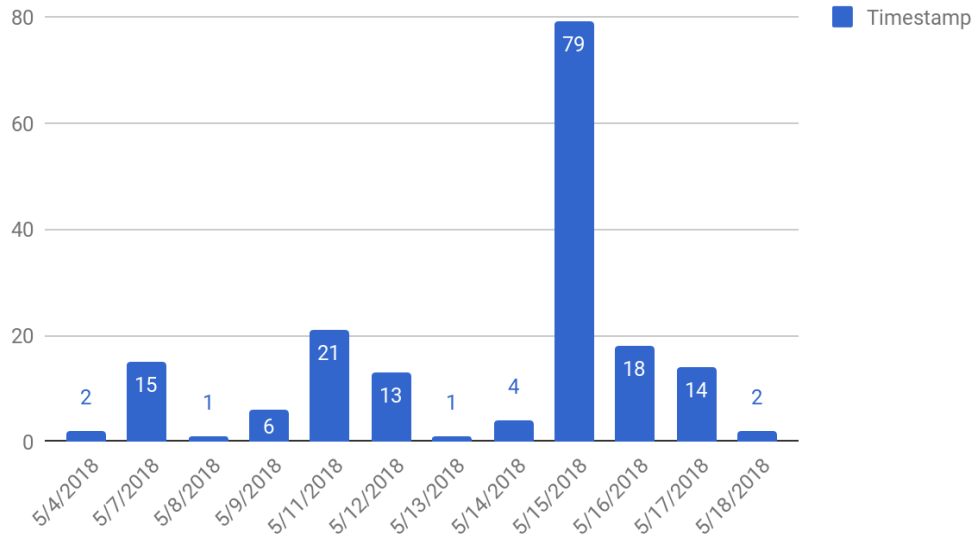




# Responses over time from different outlets continued



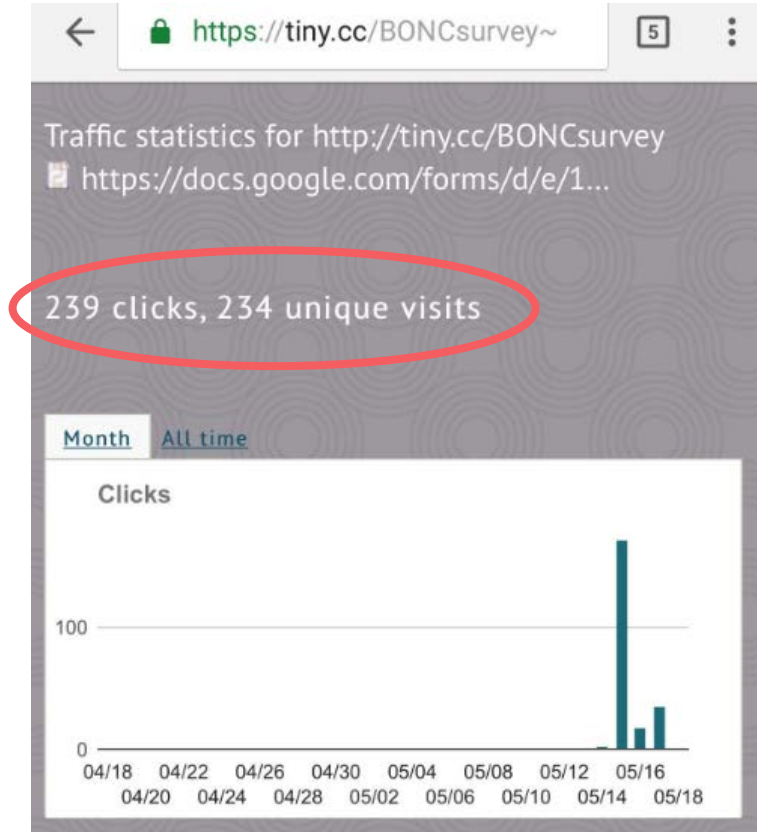
Date of Responses



# Traffic Statistics for Survey Link

- 5/14/2018 to 5/18/2018
- Monday to Friday
- 5 days
- 234 unique visits
- 117 responses to survey


➤ **50% response rate**



# The Survey

- Budget
- Grievances
- Subdivision
- Best Practices
- Commission Policies
- Agenda/Minutes/Brown Act
- Neighborhood Council Training
- Funding/Expenses/Monthly Expenditure Reports
- Elections
- Outreach/Engaging the people

Board of Neighborhood Commissioners



What are the most important issues for YOU?

Deadline extended. Please submit your response by 9am on Friday, May 18th.

**Budget**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Grievances**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Subdivision**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Best Practices**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Commission Policies**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Agenda / Minutes / Brown Act**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Neighborhood Council Training**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Funding / Expenses / Monthly Expenditure Reports**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

**Elections**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

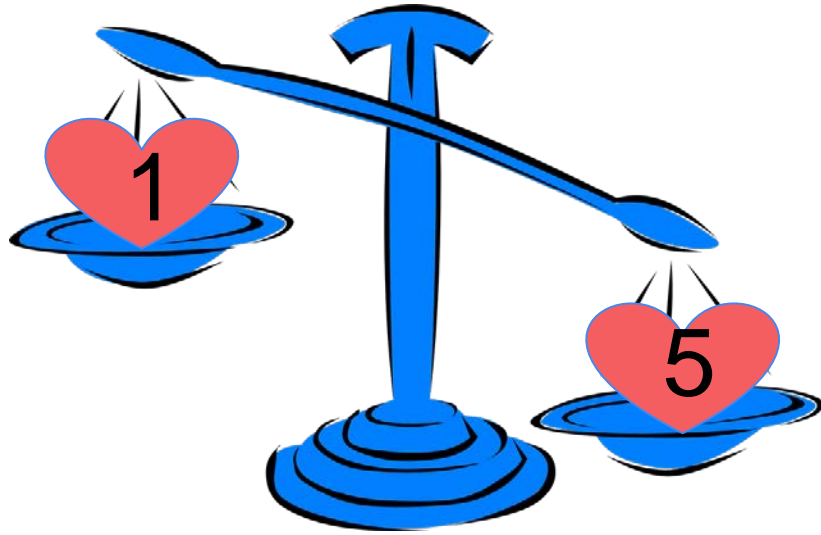
**Outreach / Engaging the people**

	1	2	3	4	5	
Least	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most

# Ratings

1 = Least Important

5 = Most Important



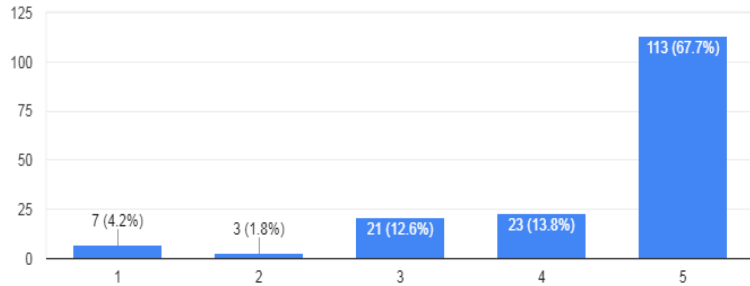


# Most Important Issues



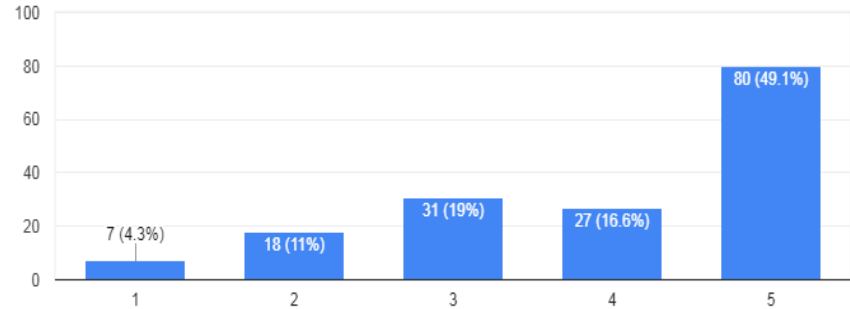
## Outreach / Engaging the people

167 responses



## Neighborhood Council Training

163 responses



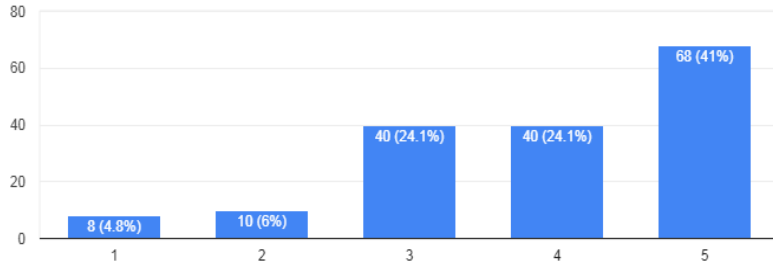
**PRIORITY**



# Important Issues

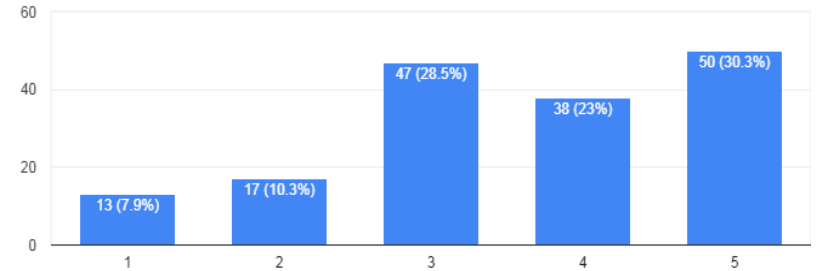
## Best Practices

166 responses



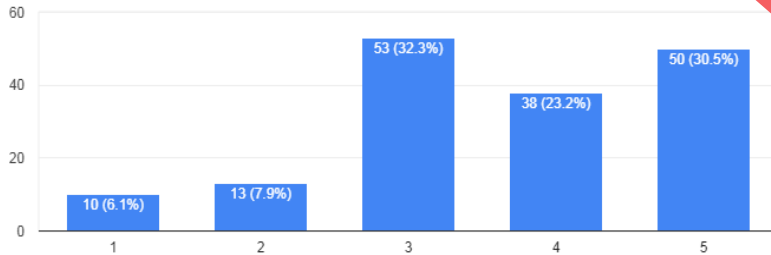
## Budget

165 responses



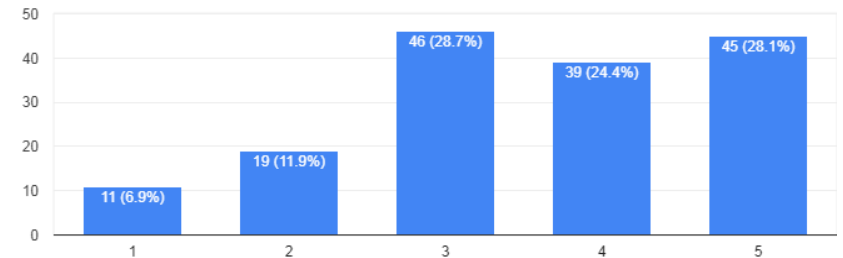
## Elections

164 responses



## Commission Policies

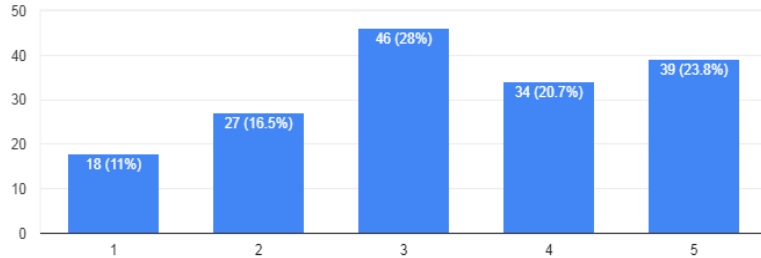
160 responses



# Not as Important Issues

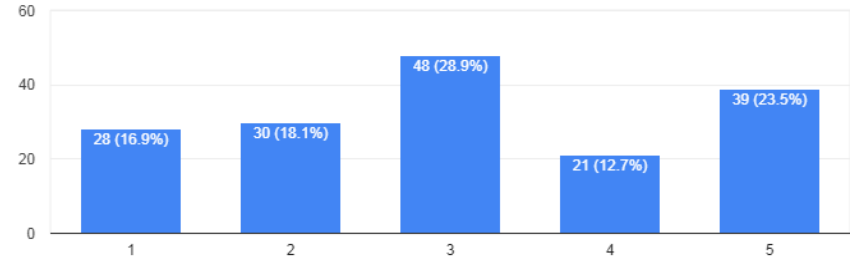
## Agenda / Minutes / Brown Act

164 responses



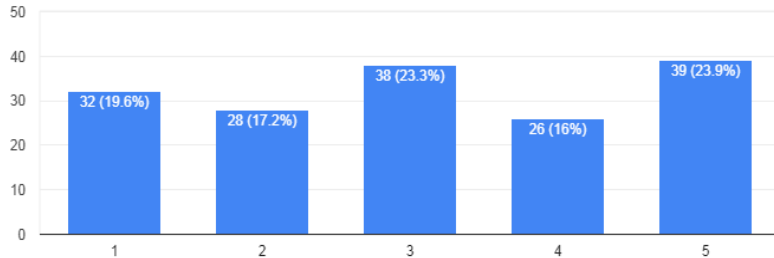
## Subdivision

166 responses



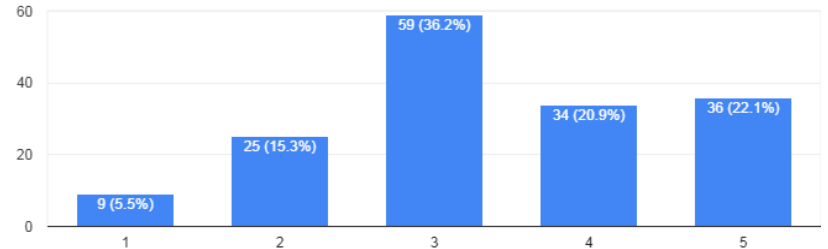
## Grievances

163 responses



## Funding / Expenses / Monthly Expenditure Reports

163 responses



# Issues in Order of Importance

1. Outreach/Engaging the people
2. Neighborhood Council Training
3. Best Practices
4. Elections
5. Budget
6. Commission Policies
7. Agenda/Minutes/Brown Act
8. Grievances
9. Subdivision
10. Funding/Expenses/Monthly Expenditure Reports



# Ways to improve for future surveys

- Visual Effects and wording matters
- Start Early - more broadcast ahead of time
- Email to affected members first
- Field staff could distribute information to their Neighborhood Councils
- Commissioners could circulate information to their regions
- Use customized email signature with survey link