

CITY OF LOS ANGELES
DEPARTMENT OF NEIGHBORHOOD EMPOWERMENT
NEIGHBORHOOD COUNCIL
AWARENESS & ENGAGEMENT SURVEY

TOPLINE RESULTS

Number of Responses: 8,563 Los Angeles Residents
October 6, 2021 – January 1, 2022

**All numbers are percentages, and some may not sum precisely or to 100% due to rounding.
 Number of respondents who opted to answer each question varies.*

SECTION I: NEIGHBORHOOD COUNCIL AWARENESS & PARTICIPATION

1. Have you ever participated in the Los Angeles Neighborhood Council system? Please select all that apply: [MULTIPLE RESPONSES ACCEPTED]. N=8,568

TOTAL YES	38
Yes, I have attended Neighborhood Council meetings	27
Yes, I have presented questions or comments to the Neighborhood Council.....	15
Yes, I have served directly as a Neighborhood Council board or committee member	7
Yes, I have voted in Neighborhood Council election(s).....	26
Yes, I have participated in some other way.....	6
TOTAL NO	60
No, I have heard of Neighborhood Councils, but I have not participated in any way	33
No, I have never heard of Neighborhood Councils.....	27
Prefer not to say.....	2

[IF Q1=ATTENDED NEIGHBORHOOD COUNCIL MEETINGS, ASK Q2 AND Q3] [IF Q1=NO, SKIP TO Q7]

2. About how many meetings have you attended? N=2,396

One to four.....	48
Five to nine	15
Ten or more.....	31
Don't recall	4
Prefer not to say.....	2

3. Neighborhood Council meetings have been held virtually on Zoom since the COVID-19 pandemic began. Have you ever attended a Neighborhood Council Zoom meeting—either online, or by telephone? If yes, how often do you attend virtual meetings compared to in-person meetings? *N=2,360*

No, I have only attended in-person meetings-----	48
Yes, but I don't attend virtual meetings as often in-person meetings-----	10
Yes, I attend virtual meetings more often than in-person meetings-----	27
Yes, I attend virtual and in-person meetings at about the same rate -----	15

[IF Q3=I HAVE ONLY ATTENDED IN-PERSON MEETINGS, ASK Q4]

4. Why have you chosen to only attend in-person meetings? Select all that apply:
[MULTIPLE RESPONSES ACCEPTED] *N=881*

I was unaware that the Neighborhood Council was holding virtual meetings -----	42
I prefer to attend Neighborhood Council meetings in-person, rather than online-----	36
I have not received any information from my Neighborhood Council about participating in an online Neighborhood Council meeting -----	32
I do not know where to locate information about logging on and participating in an online Neighborhood Council meeting -----	20
Meetings are held at an inconvenient time-----	12
I am unfamiliar with how to use Zoom to connect to meetings-----	7
I do not have reliable or consistent access to a device capable of connecting to, and participating in, Zoom meetings-----	2
I do not have reliable or consistent access to a stable, high-speed Internet connection -----	2
I do not have access to a quiet space in which I could participate in an online Neighborhood Council meeting -----	2
Some other reason -----	27

[RESUME ASKING ALL RESPONDENTS]

5. Overall, how do you rate your Neighborhood Council participation experience? Please use a scale from 1 to 7. On this scale, a rating of “1” means that you are “not at all satisfied” and a rating of “7” means that you are “very satisfied.” *N=3,204*

NOT AT ALL SATISFIED (1)	2	3	4	5	6	VERY SATISFIED (7)	DON'T KNOW / NOT APPLIC. (8)	PREFER NOT TO SAY (9)
--------------------------------	---	---	---	---	---	--------------------------	--	-----------------------------

MEAN SCORE -----4.09

Very satisfied (7) -----	10
6 -----	12
5 -----	21
4 -----	23
3 -----	14
2 -----	10
Not at all satisfied (1) -----	11

6. Why did you select that rating? [OPEN-END. VERBATIM COMMENTS PROVIDED SEPARATELY]

7. What issues concern you most as a member of your local community? Select up to three. [UP TO THREE RESPONSES ACCEPTED] *N=8,092*

Homelessness -----	74
Neighborhood crime -----	47
Affordable housing -----	26
Infrastructure (sidewalks and streets; utilities; waste management; telecommunications) -----	26
Policing or public safety -----	24
Land use, real estate development, or gentrification -----	19
Environmental or sustainability issues (recycling, air/water quality, climate change, wildfires) -----	13
The quality of public education in local public schools -----	9
Availability of green spaces, open spaces, parks, or recreation areas -----	8
Mental health/access to mental health services -----	7
COVID-19 -----	6
Quality of local services -----	5
Emergency preparedness (for earthquakes, fires, pandemics, other emergencies) -----	5

Transportation-----	4
Lack of community events or programs-----	2
Medical care/access to healthcare services -----	2
Digital divide (lack of access to high-speed Internet service or computers)-----	2
Access to adequate food -----	1
Other-----	14
Don't know -----	<1
Prefer not to say-----	<1

SECTION II: INVOLVEMENT

8. How do you prefer to receive information, updates, and invitations for your Neighborhood Council? Please select all that apply: [MULTIPLE RESPONSES ACCEPTED] *N*=8,007

Emailed newsletter -----	78
Neighborhood Council or City website -----	24
Printed newsletter-----	15
Paper mail -----	14
Nextdoor -----	10
Facebook-----	9
Instagram -----	7
Television-----	6
Newspaper -----	5
Twitter-----	5
Word of mouth -----	4
Radio -----	4
YouTube -----	3
None of the above -----	3
Podcast -----	2
TikTok -----	1
Some other way-----	10

SECTION III: DEMOGRAPHICS

We are almost done. These last questions are for statistical purposes only.

9. How would you describe your ethnic or racial background? *N=8,563*

Hispanic or Latino-----	20
White, but not Hispanic-----	44
African American or Black -----	9
Asian American or Pacific Islander-----	7
Native American -----	<1
Bi-racial, mixed, multi-racial, or some other background -----	13
Prefer not to say-----	8

10. In what year were you born? *N=7,801*

(2003-1997) 18-24-----	2
(1996- 1992) 25-29 -----	4
(1991- 1987) 30-34 -----	6
(1986- 1982) 35-39 -----	7
(1981- 1977) 40-44 -----	9
(1976- 1972) 45-49 -----	9
(1971- 1967) 50-54 -----	11
(2021- 1966) 55-59 -----	11
(1961- 1957) 60-64 -----	11
(1956- 1952) 65-69 -----	10
(1951- 1947) 70-74 -----	8
(1946 or earlier) 75+ -----	8
Prefer not to say-----	3

SAMPLE INFORMATION

COUNCIL DISTRICT

District 1 (Cedillo)-----	4
District 2 (Krekorian) -----	6
District 3 (Blumenfield)-----	4
District 4 (Raman) -----	8
District 5 (Koretz) -----	9
District 6 (Martinez)-----	5
District 7 (Rodriguez) -----	7
District 8 (Harris-Dawson) -----	5
District 9 (Price)-----	3
District 10 (Ridley-Thomas) -----	6
District 11 (Bonin)-----	14
District 12 (Lee)-----	10
District 13 (O’Farrell) -----	5
District 14 (de León) -----	7
District 15 (Buscaino) -----	7
Unknown/Blank-----	1

NEIGHBORHOOD COUNCIL REGIONS

Region 1 – North East Valley -----	10
Region 2 – North West Valley -----	8
Region 3 – South West Valley -----	9
Region 4 – South East Valley -----	10
Region 5 – Central 1 -----	9
Region 6 – Central 2-----	4
Region 7 – East-----	4
Region 8 – North East LA -----	7
Region 9 – South LA 2-----	5
Region 10 – South LA 1 -----	7
Region 11 – West LA -----	18
Region 12 – Harbor-----	7
Unknown/Blank-----	2